The Stages of the Usability Engineering Lifecycle Model

1. Know the user
   a. Individual user characteristics
   b. The user's current and desired tasks
   c. Functional analysis
   d. The evolution of the user and the job

2. Competitive analysis

3. Setting usability goals
   a. Financial impact analysis

4. Parallel design

5. Participatory design

6. Coordinated design of the total interface

7. Apply guidelines and heuristic analysis

8. Prototyping

9. Empirical testing

10. Iterative design
   a. Capture design rationale

11. Collect feedback from field use