How to remove the ePo-agent (framework services) and McAfee Agent (same utility, two different names)

After removing the McAfee programs in Add/Remove programs, you may still have the McAfee agent installed or the EPO installed or sometimes both.

1. The EPO can be removed using a utility such as the one found here: http://www.bristol.ac.uk/is/computing/advice/homeusers/software/uninstall.html . If this link goes away, search for epo removal utility at www.google.com

2. The McAfee agent can be removed as follows:

*** From this site: http://forums.mcafeehelp.com/showthread.php?t=135857 .

At Run Command type CMD to get to prompt.

Get to C:\ (root) by typing CD/ (enter)

Type CD \program files\Network Associates\Common Framework

Sometimes instead type:

 type CD \program files\McAfee\Common Framework

type: frminst /forceuninstall (enter). If you are in the correct directory, the removal process

 will start.   This method works 95% of the time.

- If this command does not work, try the other path listed above.
- If the command does not work in either location, you may have success in using the Add/remove / uninstall feature in Control Panel.

** If it starts to run but can not finish you might need to run msconfig and deselect anything to do with McAfee and Network Associates. A computer restart will be needed, then run step 2 again.

I also have a handy-dandy utility appropriately named "removeEPO" that is on the service cd in the PC_apps folder

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If after all of this, the EPO agent is still present, I would search the registry for all instances of EPO agent, McAfee, and Network Associates. Remove as many as you can… some will not be removable.

3. 90-day versions of McAfee can be removed through the Add/Remove Control panel feature or by running the **McAfee Consumer product removal tool** (MCPR.EXE) located here on my service CD or possible on-line at this site: http://www.techbeta.org/tools/mcafee-consumer-products-removal-tool-mcprexe/ MacAfee support site has this as well but their link was not working. The site is here: www.service.mcafee.com/FAQDocument.aspx?id=TS100507

Filename: How to remove the epo or macafee agent.docx

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